



P. O. Box 969  
Lilburn, GA 30048  
Ph 770.455.0040 • toll free 866.374.9558 • fax 770.455.6188

**PATIENT FEEDBACK SURVEY**

The following information will assist us in evaluating the satisfaction level of patients utilizing the Integrated-ActivHealthCare network. Providing quality chiropractic and alternative care with high patient satisfaction are our highest goals. Please take a few moments to answer the following questions regarding your recent visit to an Integrated-ActivHealthCare provider. Your time and prompt response are greatly appreciated.

Provider's Name \_\_\_\_\_ Date of Visit \_\_\_\_\_ Patient Name \_\_\_\_\_  
Telephone \_\_\_\_\_ May we contact you if we have questions? \_\_\_\_\_

1. Was this your first visit to this Integrated-ActivHealthCare provider? \_\_\_\_\_
2. If your need for an appointment was due to an emergency was the provider able to see you the same day or within 18 hours? \_\_\_\_\_
3. If your appointment was NOT due to an emergency, was the provider able to see you within two business days? \_\_\_\_\_
4. Was your appointment set up within an acceptable timeframe? \_\_\_\_\_
5. Was the office clean, tidy and professional? \_\_\_\_\_
6. Was the office staff friendly, courteous and knowledgeable? \_\_\_\_\_
7. Was your waiting time in the office acceptable? \_\_\_\_\_
8. Was the provider courteous and professional? \_\_\_\_\_
9. Were the provider's procedures and/or plan of treatment explained to you to your satisfaction? \_\_\_\_\_  
\_\_\_\_\_
10. Were you satisfied with the care you received from this doctor? \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
11. Do you have any comments/suggestions or concerns regarding your care or your experience with this Integrated-ActivHealthCare provider? \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Please fill out and mail to:  
Integrated-ActivHealthCare, LLC. P.O. Box 969 Lilburn, GA 30048

If you have any questions or concerns you would like to discuss, please call Mark Brickhouse  
Director of Operations at (866) 374-9558.